

03 December 2024

**RE: Update on Aged Care Workers' Award Wage Increase and HCP Subsidy Adjustments**

Dear valued client,

We are writing to inform you about upcoming changes to the award wages for aged care workers and adjustments to the Home Care Package (HCP) subsidy, which take effect in 2025. These changes highlight the Government's recognition of the vital role aged care workers play and their commitment to ensuring high-quality care for recipients.

Effective **1 January 2025**, aged care workers will receive an additional award wage increase. This initiative aims to attract and retain a skilled workforce, ensuring safe, consistent, and high-quality care services. To support this, the Government is investing **\$3.8 billion**, including **\$356 million** to increase the HCP subsidy, which will be adjusted in two stages:

- **Stage 1:** A **0.93% increase** starting **1 January 2025**.
- **Stage 2:** An additional **0.44% increase** starting **1 October 2025**.

We are pleased to share that while the subsidy increase will cover some of the additional costs for providers, **we have decided to maintain our service fees without any increase at this time**. This decision ensures that you will not lose any service hours under your package.

Additionally, while the management fee percentage will remain unchanged, it will now be charged based on the new subsidy rate, aligning with the adjustments made.

Should you have any questions or need further clarification about these changes, please don't hesitate to reach out to your care managers. We remain committed to supporting your care needs and providing excellent services without compromise.

Thank you for your continued trust and partnership.

Regards

Shelley Guo

CEO | Managing Director

### Home Care Package Basic Subsidy Amount 1/01/2025 to 30/6/2025

	Level 1	Level 2	Level 3	Level 4
Daily Funding	\$29.28	\$51.49	\$112.07	\$169.90
Monthly Funding	\$891	\$1,566	\$3,409	\$5,168
Annual Funding	\$10,687	\$18,794	\$40,906	\$62,014
*The Government contribution changes 1 July each year.				

### Package Management

Package Management is the ongoing organisational activities associated with ensuring the smooth delivery and management of a home care package. It includes the costs for preparing monthly statements, managing package funds, and compliance and quality assurance activities required for home care.

#### Package Management Charges

	Level 1	Level 2	Level 3	Level 4
Package Management	\$89/month	\$157/month	\$341/month	\$517/month
**Package management fee will be charged at 10% of the subsidy received in the actual month.				

### Care Management

Care Management is an important service that is associated with reviewing the Home Care Agreement and care plan, regularly assess the person's needs, goals and preferences, ensure their care and services align with other supports, partner with the person and their families or carers about their care, ensure their care and services are culturally safe, identify and address risks to their safety, health and well-being.

#### Care Management Charges

	Level 1	Level 2	Level 3	Level 4
Fully Managed by Provider	\$132/month	\$233/month	\$574/month	\$870/month
<p>**Care management fee will be charged at 15% of the subsidy received in the actual month for Level 1 and Level 2.</p> <p>Care management fee will be charged at 17% of the subsidy received in the actual month for level 3 and level 4 clients.</p>				

## Direct Care Fee Schedule

**All Prices are valid from 1<sup>st</sup> July 2024 to 30<sup>th</sup> June 2025**

<b>Support Worker</b> (minimum engagement is two hours)		
Personal Care, Respite Care, Home Care, Transport, etc.	Hours	Hourly Rate Excl GST
Monday to Friday	6am to 8pm	\$78.10
Monday to Friday	8pm to 6am	\$97.16
Saturday	6am to 8pm	\$114.68
Saturday	8pm to 6am	\$132.17
Sunday	6am to 8pm	\$123.34
Sunday	8pm to 6am	\$134.19
Public Holiday (Monday to Friday)	6am to 8pm	\$140.88
Public Holiday (Monday to Friday)	8pm to 6am	\$169.85
Public Holiday (Saturday)	6am to 8pm	\$189.04
Public Holiday (Sunday)	6am to 8pm	\$197.80
<i>Gardening Service</i>		<i>\$98.56/hour</i>
<i>Handyman Service</i>	<i>We will provide quotation for jobs.</i>	
Travel per KM	\$2.00	

## Nursing Rates

<b>Registered Nurse Service Rates (Hourly)</b>	<b>Exclusive GST</b>
Monday to Friday 6am to 8pm	\$ 135.52
Weekday Evening 8pm to 6am	\$ 150.04
Saturday 6am to 8pm	\$ 194.04
Saturday Evening 8pm to 6am	\$ 203.90
Sunday 6am to 8pm	\$ 223.14
Sunday Evening 8pm to 6am	\$ 234.70
Public Holiday	\$ 289.52

<b>Enrolled Nurse Service Rates (Hourly)</b>	<b>Exclusive GST</b>
Monday to Friday 6am to 8pm	\$ 108.42
Weekday Evening 8pm to 6am	\$ 115.19
Saturday 6am to 8pm	\$ 139.59
Saturday Evening 8pm to 6am	\$ 155.85
Sunday 6am to 8pm	\$ 165.33
Sunday Evening 8pm to 6am	\$ 182.95
Public Holiday	\$ 223.61